

A wide-angle photograph of the Oasis Ara Damansara commercial hub. The image shows several modern, multi-story buildings with glass facades and balconies. In the foreground, there is a landscaped area with a swimming pool, a jogging track, and various plants and trees. The sky is blue with some white clouds.

Oasis Ara Damansara implements Asset Management Software

BUSINESS REQUIREMENT

Oasis Ara Damansara is a commercial hub. It is divided up into 6 phases of development on 15.78 acres of land, and features office towers, shops, jogging track, serviced apartments, and a Central Piazza shops. Oasis Ara Damansara looking for a solution to maintain all the commercial properties and their tenants.

THE CLIENT

Oasis Ara Damansara, Malaysia

INDUSTRY

Commercial Hub

SIERRA'S SOLUTION

Infocon Holdings has implemented the Building Management System in Oasis Ara Damansara. For the Computerized Maintenance Management System (CMMS) and Facilities Management, they selected SIERRA's eFACiLiTY® that seamlessly integrates with Building Management Systems (BMS). Asset / Maintenance Management, Helpdesk and Knowledgebase, Facilities Booking / Reservation System are the modules that were selected for implementation.

KEY BENEFITS

The eFACiLiTY® - Asset / Maintenance Management module manages all the assets present in the building and tracks their warranty / AMC contract details, their maintenance schedules, costs & budgets, break-down history, inventory related to the assets and their purchase orders etc.

The periodic maintenance work orders are auto-generated by the system reducing the planning requirement and tracks the cost involved, labor involved and spares / tools requirement and scheduling.

The eFACiLiTY® - Helpdesk and Knowledgebase module manages all the services requests and calls received, assigns it to the helpdesk operators / team to acknowledge and take necessary actions, raise work orders for solving any issues, gather feedback on completion of the request etc in a seamless manner ensuring user delight.

The eFACiLiTY® - Facility Booking module manages the reservation of all facilities like conference rooms, meeting rooms, office space etc available in the government buildings, maintains a booking calendar, takes care of reservations / cancellations, billing to respective cost centers, managers orders to the catering for supplying refreshments, car park booking etc.